

502 Main Street
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Union, IA 50258-0130



phone 641-486-2211
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December 29, 2005

Dear Laurel Telephone Company Inc., Local Service Customer:

On February 1, 2006, Laurel Telephone Company Inc. will be merged into Heart of Iowa Communications Cooperative. This change will be virtually invisible to you. You will experience no change in service and you will incur no carrier change charges as a result of this transaction. Service will continue without interruption.

If you are currently a *local phone service* customer of Laurel Telephone Company, Inc., effective February 1, 2006 Heart of Iowa Communications Cooperative will provide local telephone service to you in accordance with the rates and other terms of service contained in its tariffs on file with the Iowa Utilities Board. Your rates will not change when the Cooperative becomes your local telephone company. Any subsequent changes will be made, and notice provided, in accordance with the rules of the Iowa Utility Board.

Because of this sale, current *long distance* customers of Laurel Telephone Company Inc. will become Heart of Iowa Communications Cooperative long distance customers on February 1, 2006. The plans that Heart of Iowa Communications Cooperative offers may save you money. You should contact the local office in Laurel before February 1, 2006 to make any changes to your long distance carrier at no cost to you. All customers with a preferred interexchange carrier freeze will have to reestablish a new preferred interexchange carrier freeze.

The Cooperative will be responsible for addressing any complaints you may have regarding services provided by it after February 1, 2006, as well as complaints that arose prior to that date with respect to services provided by Laurel Telephone Company Inc.

If you do not wish to receive local or long distance telephone service from Heart of Iowa Communications Cooperative, you are entitled to change to any other available service provider. As of February 1, 2006 all former Laurel Telephone Company Inc. customers who become customers of Heart of Iowa Communications Cooperative will enjoy all the rights and privileges of the Cooperative.

Please feel free to contact us toll free at 1-800-806-4482 or by dialing 611 from any Laurel Telephone Company Inc. or Heart of Iowa Communications Cooperative telephone line regarding this notice.

Sincerely,

A handwritten signature in dark ink, appearing to read "David L. Schmidt", is written over a horizontal line.

David L. Schmidt
General Manager